

**EDD has a new Virtual Call Center to assist you.**

**Call - 833-978-2511**

**seven days a week, 8 a.m. to 8 p.m.**

**This phone # can assist you with UI Online<sup>SM</sup>,  
retrieve your EDD Customer Account Number,  
and other general UI questions.**

**Representatives at this number will not  
have access to your claim or payment information.**

**UI Online is still the fastest way to file a claim.**

**For help with your UI claim or payment  
information, call 1-800-300-5616**

**Mon-Fri (8am-12pm)**